

August 2022

QUALITY POLICY

S.H.Muffett Ltd (T/A Muffett Engineering solutions) is committed to delivering quality to all our customers to agreed standards, targets, and best practice using our values, policies, processes, and procedures as required by law, and any other requirements.

Quality is an integral part of our core business principles. These principles guide our practices and processes in all areas of the business to ensure that we are delivering the highest level of service, whilst ensuring that we are compliant and safe in all aspects of our daily functions.

The company is committed to achieving customer satisfaction by the use and implementation of quality procedures as outlined in our QMS according to AS9100 accreditation.

Muffett Engineering Solutions is committed to both, ensuring the highest level of products that can fully satisfy our customers' requirements and continual improvement of the Quality management system.

The Quality Policy and its objectives are subject to continuous review via the Management Review meetings.

This policy is communicated to all employees and is available to other relevant interested parties on request.

A.P Smith

Managing Director.